



## Customer Complaint Record Garbage/Recycling Single Hauler Program

Date	
Name	
Address	
Phone	
Date of Incident	
Describe in detail the nature of your complaint	
Did you contact Black Hawk Waste first?	<input type="checkbox"/> Yes _____ <input type="checkbox"/> No <div style="text-align: center; margin-left: 100px;">Date</div> I talked to _____
Was issue resolved satisfactorily?	
List Possible solutions that you feel may be of help in this situation	
Date and signature of Customer Complainant	
Date Hauler was Notified	
2nd Notification cc: Rigdon	
3 <sup>rd</sup> Notification cc: Rigdon, Mulfinger	
How Issue was Resolved	
Date Resolved Signed by Staff	